NYLUS™

ALL-IN-ONE
FIELD SERVICE OPERATIONS SOFTWARE

UTILITY SERVICES, CONSTRUCTION SUPPORT SERVICES,
ENERGY SERVICES AND HYDROVACING

NYLUS™

FROM FIELD TO OFFICE

Experience seamless field operations with an AI-powered, offline-ready platform built for utilities.

Bring work tickets, safety management, compliance, and training together in one solution—accessible anywhere, even without connectivity. With smart automation and real-time insights, you'll streamline job assignments, reduce admin time, and keep crews efficient and compliant in the field.

UTILITY SERVICES, CONSTRUCTION SUPPORT SERVICES, ENERGY SERVICES AND HYDROVACING

1-888-674-3978 nylus.ca info@nylus.ca

HOW WE HELP YOUR OPERATIONS.

Our customers can experience improved efficiency, and decreased costs, with a unified solution. Through our system, customers can quickly access the information they need and receive real-time updates and insight into your business operations. This allows them to stay informed and be better prepared to manage jobs, trucks and crew schedules, while also reducing their expenditures.

Our system not only provides a cost-effective, user-friendly solution, but also has built in features and tools that make field operations management easy and efficient. Our software helps teams cut down on paperwork and simplify data management.

All-In-One Solution

From orchestrating intricate excavation tasks to handling crew scheduling and guaranteeing adherence to safety standards, our all-in one software is customized to meet your precise requirements.

Benefits

- Improved Efficiency
- A Unified Solution
- Help Scale Your Business
- Ensure Compliance

INTEGRATION SOLUTIONS

Accounting & GPS

OFFLINE MOBILE APPLICATION

Why choose Nylus?

Rest assured with NYLUS being in the industry for **over 10 years** we are the trusted experts for hydrovacing companies, utility services, energy services and heavy equipment solutions. Our specialized unit scheduler is built for your needs, offering real-time functionality to reassign jobs, add crews, copy tasks, and dispatch with custom messages tailored to your business. Enhance visibility, prevent double bookings, and streamline dispatching for unparalleled productivity.

NYLUS™

OFFLINE - MOBILE ACCESS

NYLUS is both Android and iOS compatible and works on almost all devices. Allow your field crew to see their jobs, work tickets, safety forms/ orientation tickets, timesheets and documents, making field to office a seamless. All real time communication with offline capabilities

SAFETY MANAGEMENT

Safety Meets Efficiency: Simplify safety management and inspections while seamlessly tying safety tasks to dispatched jobs. Enables operators or technicians to report incidents immediately via mobile devices, ensuring rapid responses. NYLUS includes system notifications for keeping your team informed in real-time, ensuring prompt action.

UNIT DISPATCHING

RIGHT JOB, RIGHT PLACE, RIGHT NOW!

Simplify operations by combining dispatch with safety management to efficiently schedule, notify, and verify your crew. Instantly send SMS and email notifications for job assignments, track job tickets in real-time, and keep operations running smoothly with our mobile app, which works even offline effectively. Quickly assign jobs to the most suitable and available team member, reducing downtime and travel. Ensure the right person is dispatched with the proper training.

CUSTOM FORMS

WORK TICKETS

Transition smoothly with forms tailored to your needs. Our system allows you to match your original paper forms or enhance them with our 43 field types for better data capture and management.

SAFETY FORMS

NYLUS allows you to keep track of mandatory electronic safety tickets like FLRA, Haulage/Dumpsite forms, post/pre job inspection forms and DVIRs with each job on-site anytime or offline all custom to fit.

SUPPLEMENTARY FORMS

Sometimes you need an extra form for your jobs. This module is excellent for those seeking to gather additional information.

NYLUS™

nylus.ca | FIELD OPERATIONS

UTILITY SERVICES, CONSTRUCTION SUPPORT SERVICES, ENERGY SERVICES AND HYDROVACING

ALL-IN ONE SOFTWARE AND MOBILE OFFLINE APP

1 CUSTOMER PRICEBOOKS

No longer will you need to search through paper price books for customer service rates. You can now utilize custom pricing for all your services and have them calculate automatically on the job ticket. This automated pricing can be tailored to each customer, job, or project.

2 CUSTOM FORMS

Our digital forms are custom-built for your industry, not generic templates, making it simple for users to capture essential information with ease. Capture job service details, dumpsites, customer signatures, and photos and more.

3 SAFETY MANAGEMENT

Streamline your workplace safety program with digitized Hazard Assessments, CSEs, FLRAs, and JSAs while leveraging system notifications and document acknowledgment features. Tracking worker training and orientation specific to jobs sites and have training certs available digitally on site.

4 MOBILE DOCUMENT ACKNOWLEDGMENTS

This module offers a streamlined way to track and confirm that your field crew has reviewed critical documents. Safety managers can send out acknowledgements for documents, enabling field resources to confirm they've read them and sign off if necessary.

UTILITY SERVICES, CONSTRUCTION SUPPORT SERVICES, ENERGY SERVICES AND HYDROVACING

ALL-IN ONE SOFTWARE AND MOBILE OFFLINE APP

5 REMOTE SIGNOFF

Forgot to capture a signature on an electronic work ticket or safety form? No worries! With our specialized sign-off dashboard, you can easily track all missed field signatures. Simply send a link to the customer, allowing them to complete the sign-off directly on their tablet.

6 TRUCK MAINTENANCE

Track your resources in real time and stay on top of scheduled unit maintenance. Field personnel can submit vehicle maintenance requests directly through the NYLUS mobile app for both scheduled and unscheduled maintenance

7 DOCUMENT MANAGEMENT

Document management enables seamless storage, retrieval, and control of critical information. It ensures that job site-related documents such as company policies & safety guidelines are readily accessible to the right personnel.

8 CUSTOM ACCESS ROLES

Customize system roles to provide users with tailored access based on their responsibilities. Assign specific read or read-write permissions to ensure they only access the screens they need. Grant dispatch the required access or restrict certain system features as needed to maintain control and security.

UTILITY SERVICES, CONSTRUCTION SUPPORT SERVICES, ENERGY SERVICES AND HYDROVACING

ALL-IN ONE SOFTWARE AND MOBILE OFFLINE APP

9 GPS & TRUCK REPORTS

Track and monitor your fleet in real-time with ease. With GPS integration, you can track routing, PTO, speed, and more with custom reporting. This feature can also be coupled with punchclocks to verify employee time, ensuring accurate tracking and streamlined operations.

10 MOBILE PUNCH CLOCKS

Our mobile app enables employees to clock in and out in real-time for work, simplifying the process of tracking employee hours. The punch clock app, employee rates, dashboard and reports provide clear visibility, allowing you to easily monitor who is clocked in or out accurately.

11 PAYROLL RULES & TIMECARDS

This feature ensures accurate reporting of employee time. With our advanced payroll rules, you can effortlessly manage both union and non-union requirements. Additionally, integrate these reports with the punch-clock module or service timesheets for a comprehensive view of hrs. and payroll data.

12 INVOICING

NYLUS streamlines invoicing by enabling users to send multiple documents—such as work tickets, photos, safety forms, and job files—together in a single invoice. Whether sent directly from NYLUS or integrated with your accounting system, this ensures customers can conveniently receive their relevant information.

UTILITY SERVICES, CONSTRUCTION SUPPORT SERVICES, ENERGY SERVICES AND HYDROVACING

ALL-IN ONE SOFTWARE AND MOBILE OFFLINE APP

13 PROJECTS

Centralize all your job information within projects. Access field data for each project in one location to include safety forms, work tickets, general forms, jobs, sales orders, and other critical documents. Projects managers can effortlessly monitor and manage their projects and tasks with ease.

14 OFFLINE MOBILE

Stay connected anywhere! Field teams can access job information, submit work tickets, view personal documents, training certifications, and complete mandatory safety forms even in areas with poor or no internet connectivity. Reconnect in real-time as soon as you're back online.

15 FACILITY MANAGMENT

This module enables you to efficiently track dump site locations, associated pricing/charges, and utilization, ensuring seamless integration into your field operations. Easily integrate dump site details into any form to be used later for customer invoicing.

16 POOLED JOBS

Revolutionizes workforce management by enabling you to assign jobs to a pool of resources, ensuring no team member remains idle. Simply define the number of resources needed for a job allowing your team to pick up jobs as they complete their current tasks.

UTILITY SERVICES, CONSTRUCTION SUPPORT SERVICES, ENERGY SERVICES AND HYDROVACING

ALL-IN ONE SOFTWARE AND MOBILE OFFLINE APP

17 SYSTEM NOTIFICATIONS

Effortlessly set up workflow triggers and notifications with NYLUS. Whether it's a truck maintenance request, accident report submissions, or tracking expired resource training, our software simplifies it all, keeping your operations running smoothly.

18 INVENTORY

Stay on top of your field materials, small equipment and PPE on work tickets. Nylus lets your field resources add inventory on the fly through the mobile app and price items based on jobs, projects, customers, or global settings.

19 SALES ORDERS

Streamline sales orders and estimates and convert them into real-time jobs. Capture essential details like job descriptions, services, pricing, documents and job site information. NYLUS will easily group jobs under corresponding sales orders.

20 SUPPLEMENTARY FORMS

This module can be used to generate various types of forms that are not safety or work tickets. Customize and create unlimited electronic forms to be used on jobs or ad-hoc on the mobile app.

UTILITY SERVICES, CONSTRUCTION SUPPORT SERVICES, ENERGY SERVICES AND HYDROVACING

ALL-IN ONE SOFTWARE AND MOBILE OFFLINE APP

21 IN-PLATFORM SMS

Send live text messages to your crews directly from the NYLUS platform — no personal phones required. Our integrated messaging system can also text your customer contacts directly, keeping them updated on job statuses and important notifications.

22 APPROVALS

This module provides a powerful framework for managing and streamlining approval processes across your organization. Start by approving time off requests through customizable workflows that ensure consistency and accountability.

23 SKILLS & TRAINING

Ensure every worker is properly trained, certified, and field-ready. The NYLUS Safety Skills & Training module allows you to track employee training and link certifications to specific job roles. Training records can be tied to skill development.

24 FIELD TICKETS

Say goodbye to manual paperwork and hello to efficiency with our electronic field ticket system. Manage your tickets effortlessly through NYLUS's cloud-based platform or mobile app, to keep your data up-to-date even in remote locations.

UTILITY SERVICES, CONSTRUCTION SUPPORT SERVICES, ENERGY SERVICES AND HYDROVACING

ALL-IN ONE SOFTWARE AND MOBILE OFFLINE APP

25 TIME OFF MANAGEMENT

The NYLUS Time Off Tracking module makes managing employee time off straightforward and efficient. Employees can easily submit time off requests from the field, which are routed through customizable workflows and approvals for management review.

26 JOB MANAGEMENT

Stay on top of your inventory by utilizing the cost plus pricing method for customers on work orders. Let operators or technicians add materials to field tickets. Additionally, make use of the warehousing feature to keep inventory separated in multiple locations.

27 DISPATCHING

Efficiently assign jobs with our industry-specific unit and crew scheduling dashboard, connecting the most suitable and available team member to the task. Reduce downtime and travel while ensuring the right person is, equipped with the proper training and forms.

28 REPORTING

Stay on top of your operations with our reports or take reporting a step further by integrating your own business intelligence software. Gain real-time insights into job progress, fleet utilizations and more. Access canned reports or customize reports to meet your unique business needs.

NYLUS™

FEATURED MODULE

1 Custom Work & Safety Forms

Custom digital forms tailored to your business — not out of the box.

We don't just provide out-of-the-box forms we build custom digital forms tailored to your industry. Our solutions are designed to meet the specific needs of your business. This ensures you're not forced to adapt to a generic system — instead, you get tools built to streamline your operations and reflect the way your team actually works.

Create unlimited custom digital forms for all your field service needs—from work tickets/ LEMs, to FLHAs, JSAs, DIRs and much more.

From job service details and dumpsites to customer signatures, photos, dropdown menus, access to drawing canvas, and custom tables, every form is customized to fit your company.

Couple the price books with work tickets to simplify and accelerate the pricing process.

Connect forms to jobs, customers, divisions, or units—you're **not limited** to just one option!

www.nylus.ca | info@nylus.ca

NYLUS™

FEATURED MODULE

2 Safety Management

Stay Alert, Stay Safe with NYLUS, track and training with ease.

Streamline your workplace safety program from field to office with our mobile safety forms, document management and field orientation certs. Digitize Hazard Assessments, CSEs, FLRAs, JSAs and Unit Inspections while leveraging our system notifications features. Optimize your workplace safety program with NYLUS.

NYLUS includes system notifications for keeping your team informed in real-time, ensuring prompt action on workers orientation, inspections, and compliance tasks. Add notifications to a digital safety form to let you know when an incident has been reported and submitted in the field.

Streamline Compliance and Training by tracking worker training and orientation specific to jobs and sites, ensuring compliance.

Safety Document Acknowledgement is crucial for safety compliance because it ensures that all workers are fully informed. NYLUS allows you to track the length of time a user reads the document as well as having them digitally sign and acknowledge they have read it.

www.nylus.ca | info@nylus.ca

NYLUS™

FEATURED MODULE

3 Mobile Offline

Stay connected anywhere complete work tickets and safety forms offline and keep productivity flowing.

In the field service industry, reliability and adaptability are key to maintaining seamless operations.

All offline entries automatically sync with the system when an internet connection is restored, ensuring up-to-date records all real-time using our offline mode.

Field service teams often operate in remote or rural areas where internet connectivity is unreliable or non-existent.

Offline capabilities ensure that workers can access and complete critical tasks, such as filling out work tickets, submitting safety forms, presenting orientation certificates to site foremen or reviewing job documents, without being dependent on an active connection.

This prevents downtime, keeps projects on track, and allows teams to focus on delivering quality service regardless of location.

www.nylus.ca | info@nylus.ca

NYLUS™

FEATURED MODULE

4 Unit & Crew Dispatching

One unified solution, from work tickets to safety management, all in one place.

Quickly assign jobs to the most suitable and available team member, reducing downtime and travel. Ensure the right person or crew is dispatched with the proper training and forms for the job.

Keep operations running smoothly in the field with our offline mobile app and minimizing errors and rework.

Experience seamless operations with our unified solution that brings work tickets and safety management together in one platform.

Streamline processes, ensure compliance, and improve efficiency by managing everything from job assignments to site specific training in a single, easy-to-use system.

NYLUS's intuitive unit dispatching & scheduling dashboard allows you to effortlessly copy or re-assign jobs to units, view trucks & dumpsite on our live maps and quickly add job site locations and contacts in real-time.

Monitor and optimize your fleet with detailed utilization reports for each unit and resource group.

www.nylus.ca | info@nylus.ca

NYLUS™

FEATURED MODULE

5 Time Off Management

Simplify time off tracking with NYLUS! Manage time off requests and approvals from field to office.

The Nylus Time Off Tracking module makes managing employee time off straightforward and efficient.

Employees can easily submit time off requests from on the mobile app, which are routed through customizable workflows and approvals for management review.

Managers receive instant notifications when a request is submitted and can quickly approve or deny it, triggering a notification to the user.

Pair this functionality with our time-off reports to track employee metrics and monitor individual time-off.

Set limits on time off allowances with time off definitions, ensuring balanced resource availability. Enable one or many managers to approve time off with ease!

Gain company-wide visibility into time off status using the customizable time off dashboard.

www.nylus.ca | info@nylus.ca

NYLUS™

FEATURED MODULE

6 Customer Pricebooks

Streamline standard or customer pricing and charges. Flexible, automated, and precise.

The NYLUS Price Books and Charges module provides a robust solution for managing all your union and non-union pricing and charge requirements.

Customize, automate, and manage complex pricing scenarios to ensure accurate, efficient, and flexible billing.

Automate your service pricing based on specific projects, jobs, customers, or global settings, ensuring consistent and accurate billing across all scenarios.

This module supports both percentage-based and fixed charges, allowing you to handle even the most complex pricing needs directly on your work tickets.

Effortlessly add charges such as fuel fees, surcharges, or custom fees to any form with ease.

Once the pricing is finalized, all charges are seamlessly transferred to invoices, eliminating manual errors and saving valuable time.

www.nylus.ca | info@nylus.ca

NYLUS™

FEATURED MODULE

7 Payroll Rules

From simple to complex payroll rules, streamline timesheets and reporting for accuracy, compliance, and time savings.

Whether the timesheet and payroll process requires simple or complex rule application, this feature streamlines processes, reduces errors, and enhances accuracy, ensuring employees pay time and rates are accurate.

Digital timesheet systems and automated reporting streamlines the payroll process.

It also can improve compliance by allowing for quick adjustments based on changing regulations or company policies, helping businesses avoid costly penalties.

Having the ability to apply pay rates and simplify or customize payroll rules offers significant benefits for businesses. It ensures flexibility to accommodate different pay structures, such as hourly rates, overtime, union rules etc. while keeping payroll management efficient.

This optimized approach saves valuable administrative time and provides a scalable solution as the business grows.

www.nylus.ca | info@nylus.ca

NYLUS™

OTHER FEATURES

ADD-ONS OR INCLUDED WITH THE SYSTEM

- UNLIMITED CUSTOM FORMS
- FORM BUILDER ACCESS
- FORM PHOTO CAPTURE
- CUSTOMER PORTAL - COMING 2026
- UNIT GPS MAPS *-INCLUDED WITH GPS INTEGRATION*
- GEO-FENCING
- UTILIZATION REPORTING ON CUSTOMERS, UNITS, JOBS AND PEOPLE
- CUSTOMIZABLE SEQUENCING NUMBERS:
  - JOBS
  - WORK TICKETS
  - INVOICES
  - SALES ORDERS
- JOB DEPENDENCY MANAGER *(THIS IS AN ADD-ON BY VOLUME)*
- EQUIPMENT / ATTACHMENT MANAGEMENT
- GEO-PICTURES *(THIS IS AN ADD-ON BY VOLUME FOR PRO & ENTERPRISE)*
- IN-APP MESSENGER TO THE FIELD VIA TEXT MESSAGES
- TIME OFF REQUEST
- CUSTOMER NOTIFICATIONS *(THIS IS AN ADD-ON BY VOLUME FOR PRO & ENTERPRISE)*
- POOLED JOBS
- JOB PROJECT MANAGEMENT
- GPS & ACCOUNTING INTEGRATION *(ADD-ON)*
- GEO-LOCATION ON SAFETY FORM SUBMISSIONS

NYLUS™

SOFTWARE INTEGRATION

SEAMLESSLY CONNECTED

WE INTEGRATE WITH YOUR FAVORITE SOFTWARE!

- SAGE
- QUICKBOOKS
- MICROSOFT BUSINESS CENTRAL
- ADP
- JONAS
- MAXIMO
- SAMSARA
- GEOTAB
- VERIZON
- PLUS ANY OTHER EXISTING SOFTWARE

NYLUS works directly with your company to fit a solution for you.

1

SAGE 50

Online

2

QUICKBOOKS

Online / Desktop

3

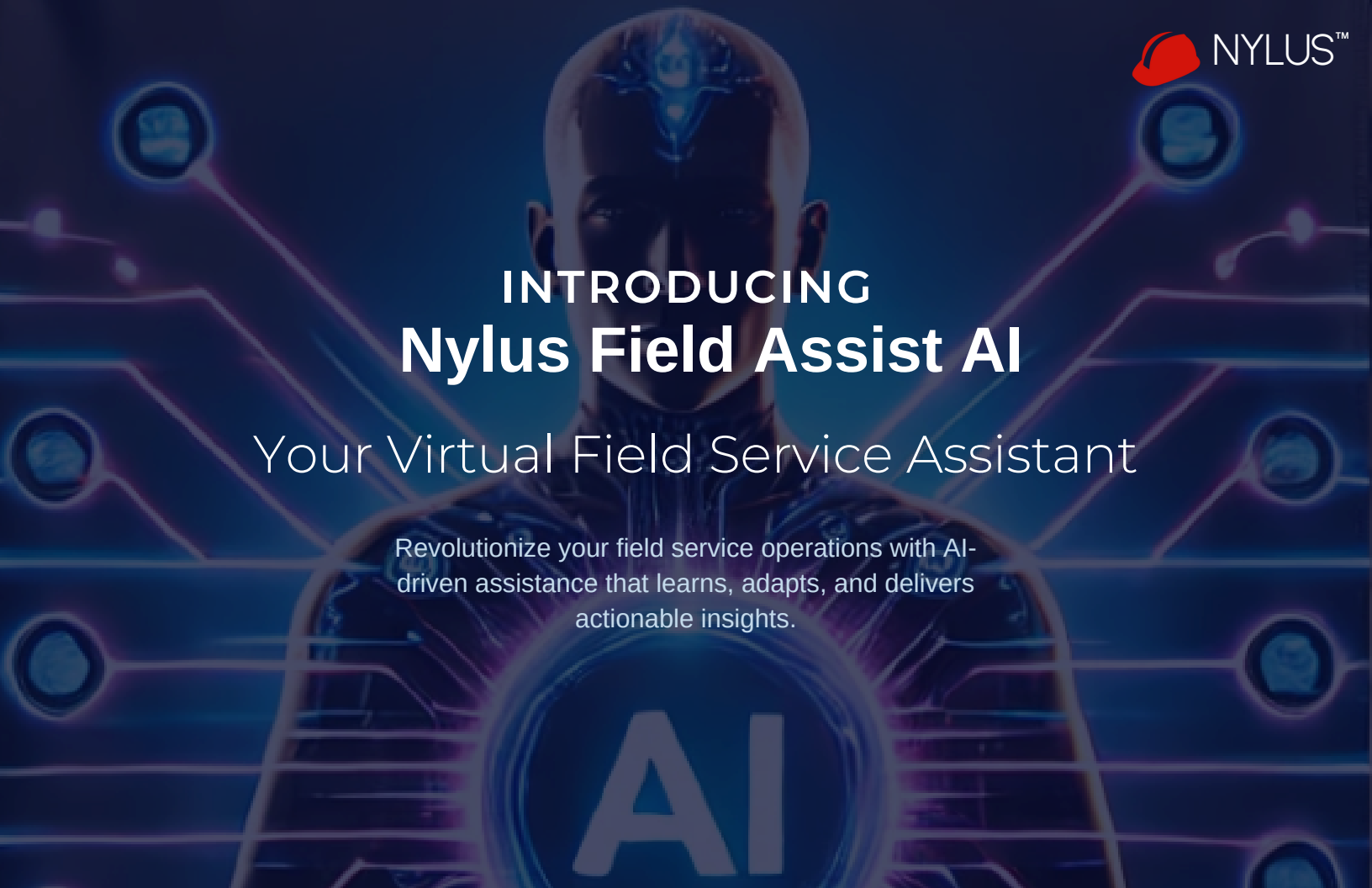
SAMSARA

Online

4

GEOTAB

Online


NYLUS™
INTRODUCING
Nylus Field Assist AI
Your Virtual Field Service Assistant
Revolutionize your field service operations with AI-driven assistance that learns, adapts, and delivers actionable insights.
AI

SOFTWARE TRAINING & ONBOARDING

NYLUS SUPPORT DESK PORTAL

PERSONAL ACCOUNT MANAGER

Personalized onboarding for software training ensures users receive tailored guidance, making it easier to understand and adopt the system. This approach accelerates learning, reduces errors, and increases confidence, ultimately improving productivity and maximizing the software's value

ONLINE USER MANUAL

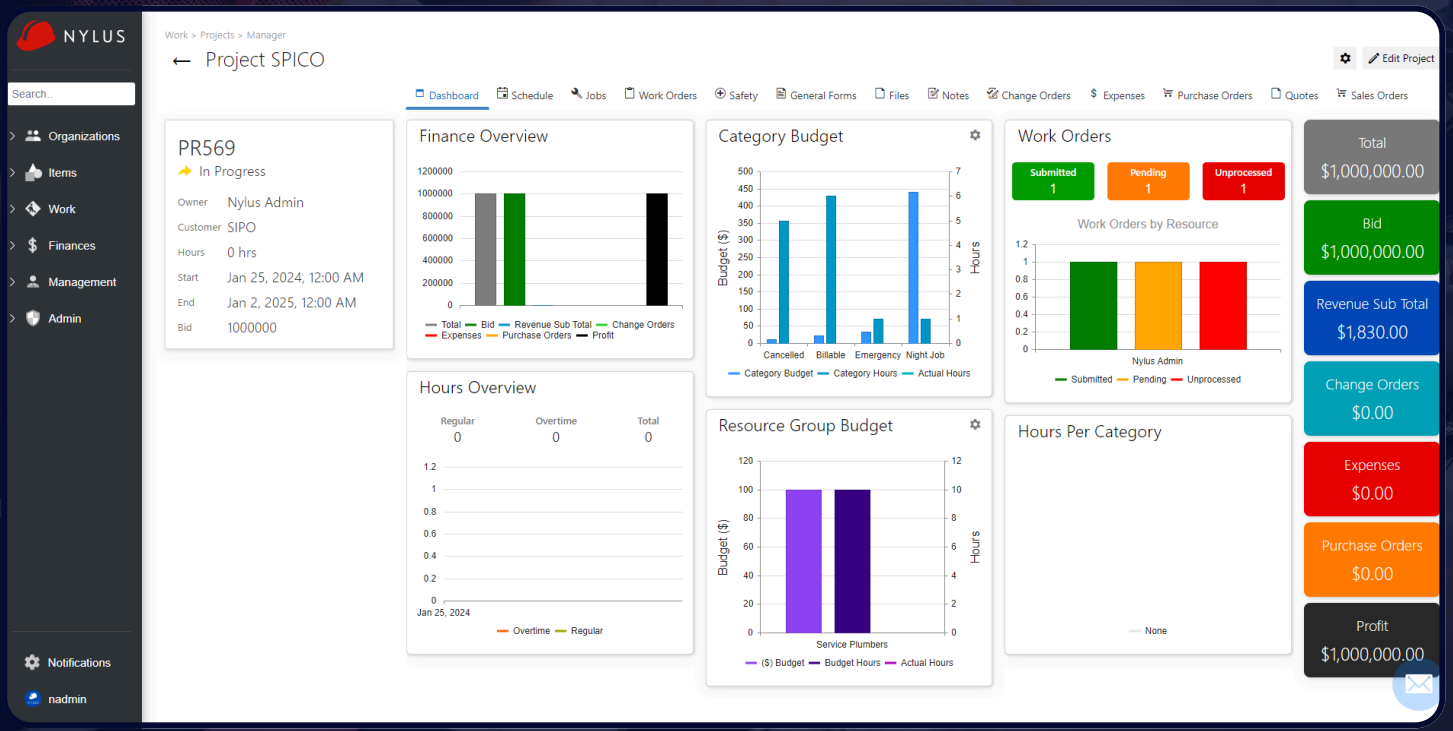
Leveraging the NYLUS online user manual during onboarding provides users with instant access to step-by-step guides and resources, enhancing their learning experience.

AI INTERACTIVE HELP

NYLUS Field Assist AI can provide a seamless and enhanced learning experience. The AI assist references the software to guide users to the recommended help, ensuring faster data, self-paced support, and an intuitive way to understand the system.

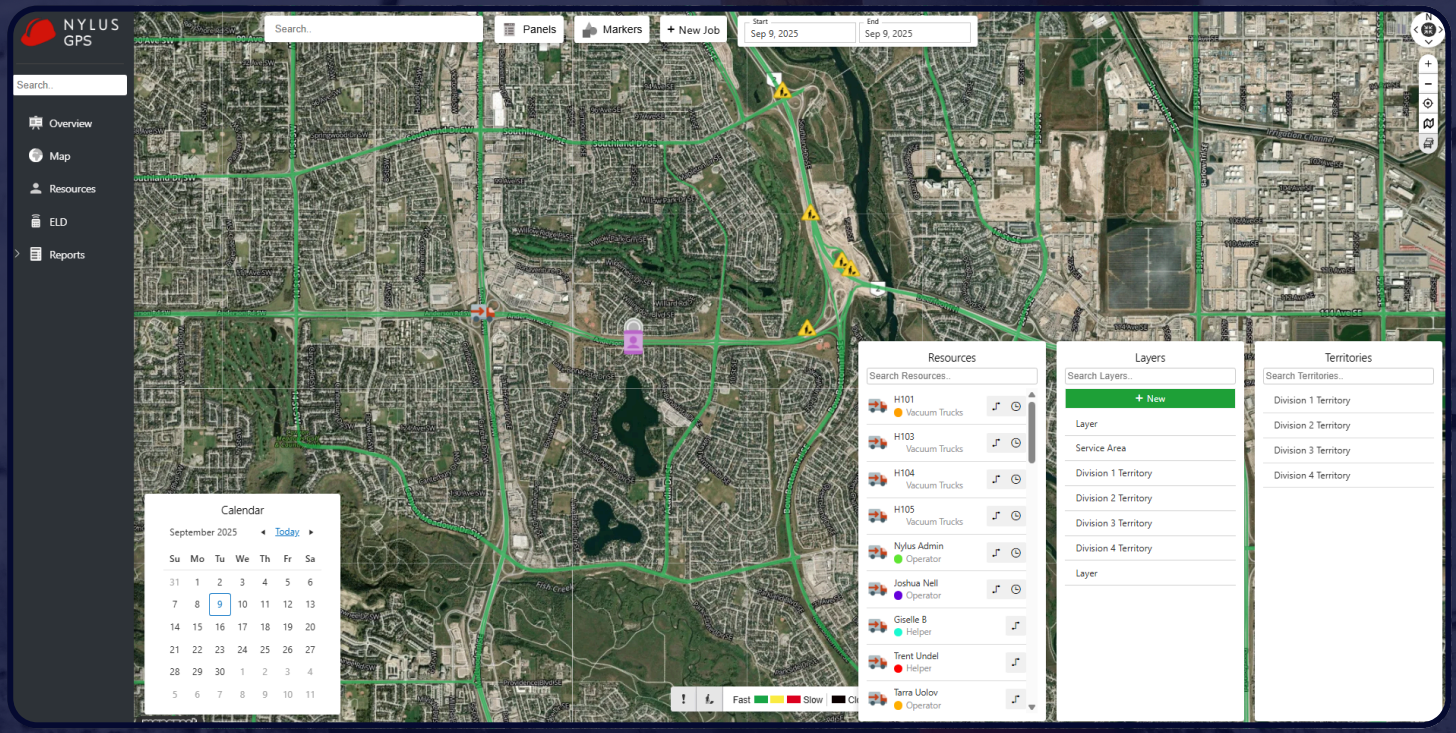
NYLUS™

ONE UNIFIED SOLUTION



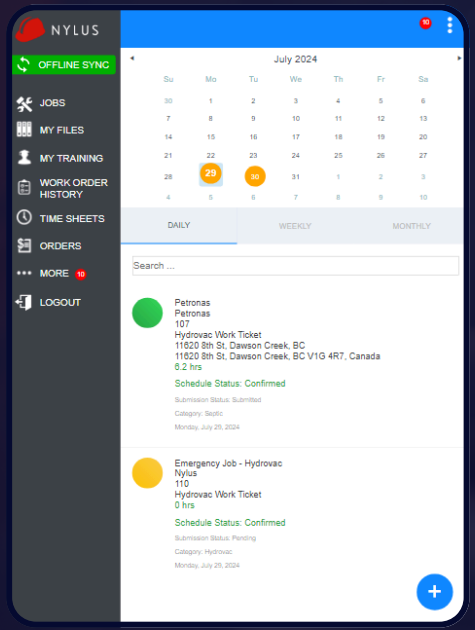
NYLUS™

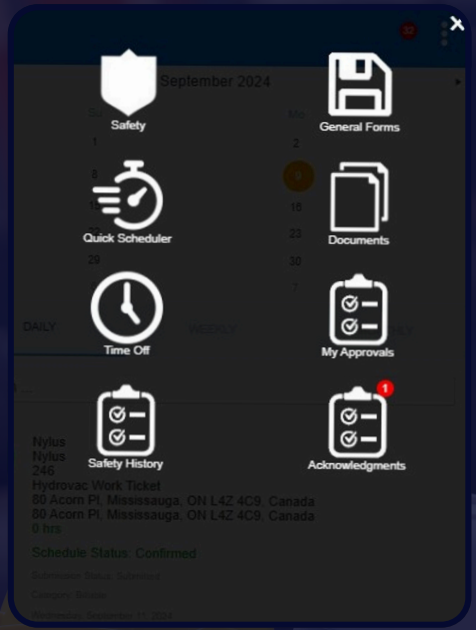
ONE UNIFIED SOLUTION

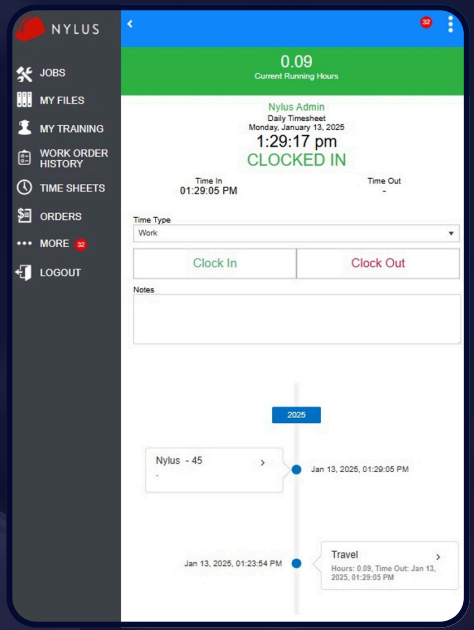


NYLUS™

MOBILE APP - iOs/ANDROID

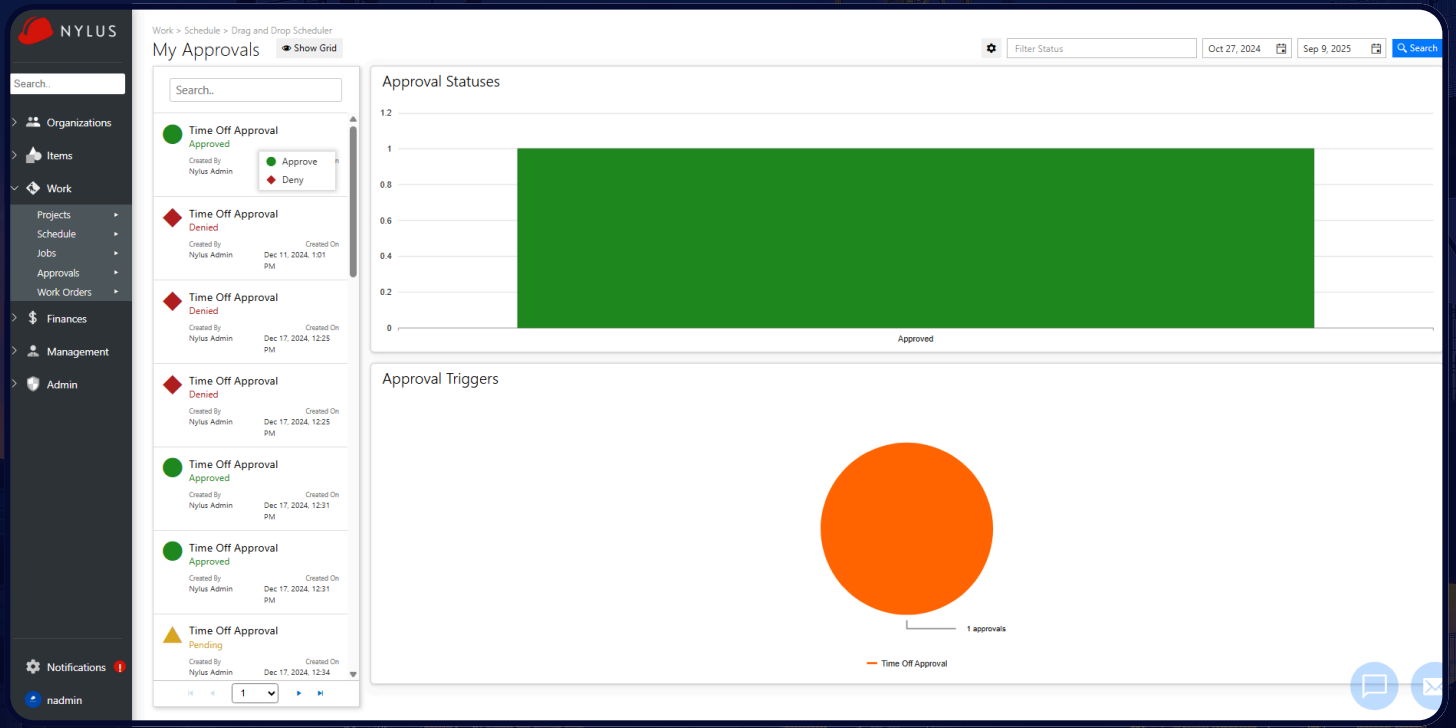






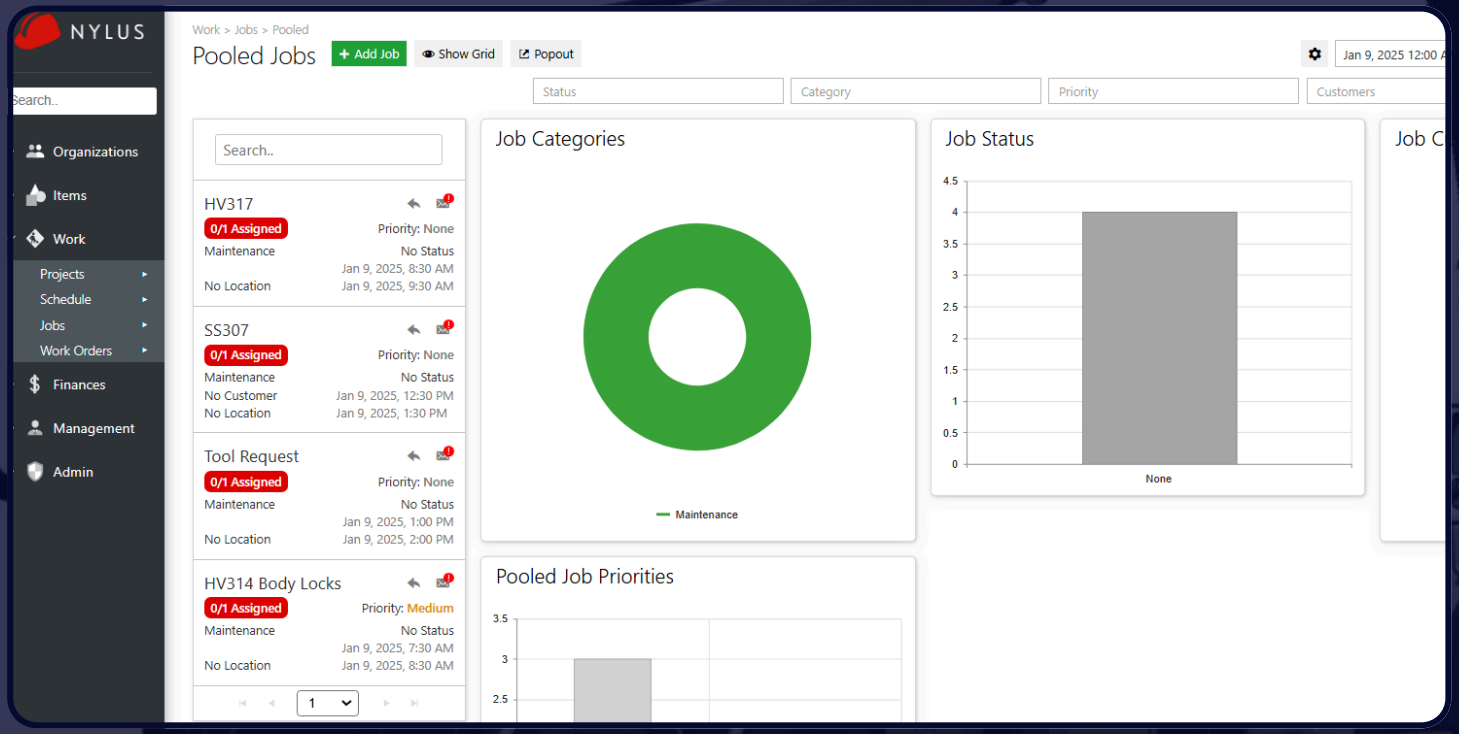
NYLUS™

ONE UNIFIED SOLUTION



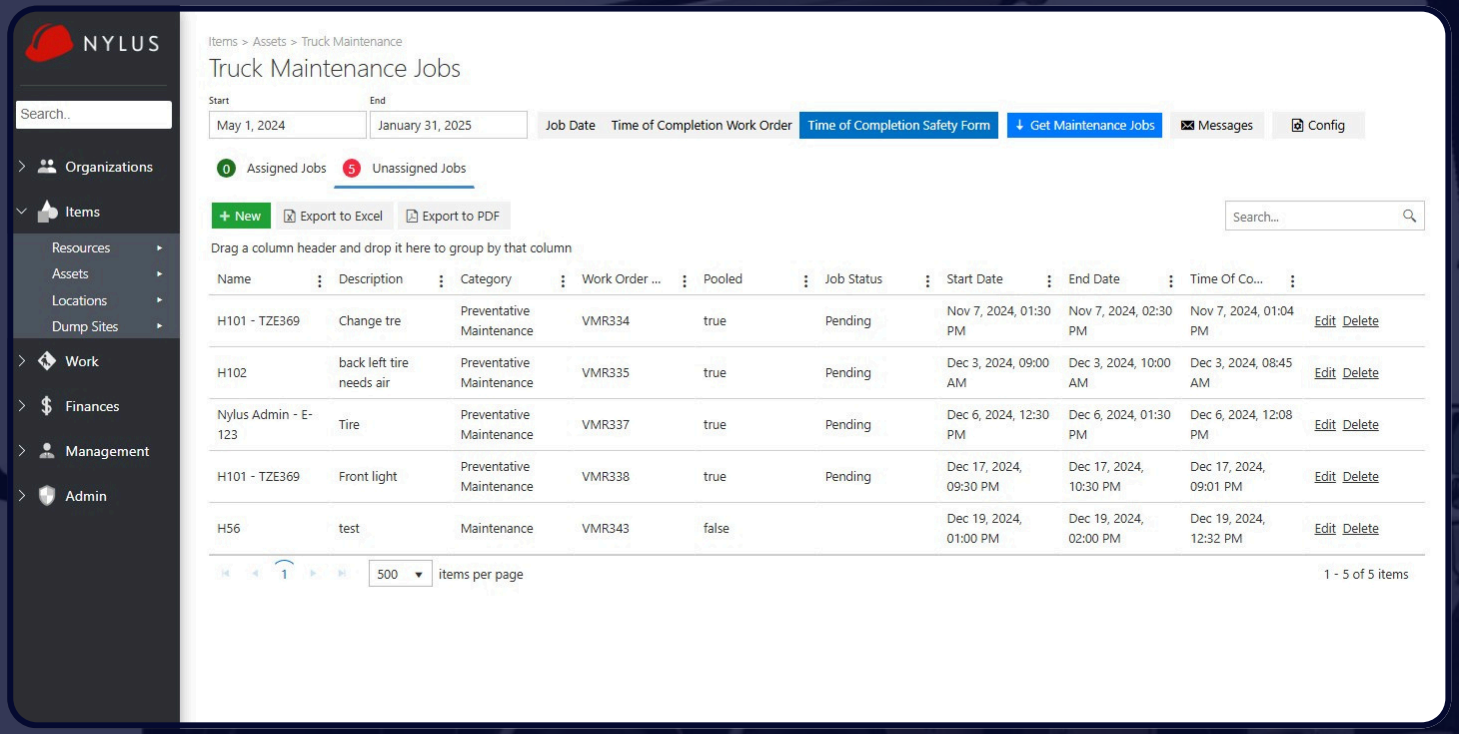
NYLUS™

ONE UNIFIED SOLUTION



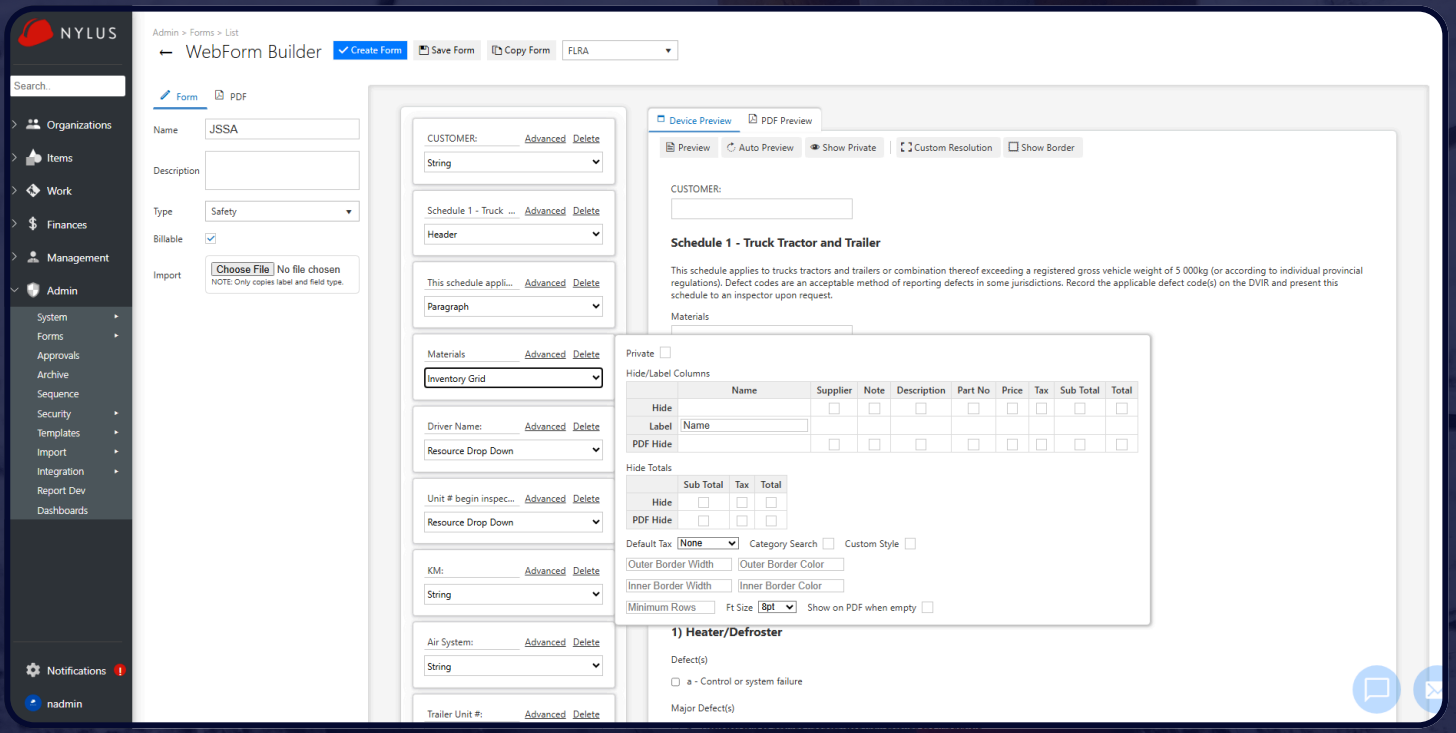
NYLUS™

ONE UNIFIED SOLUTION



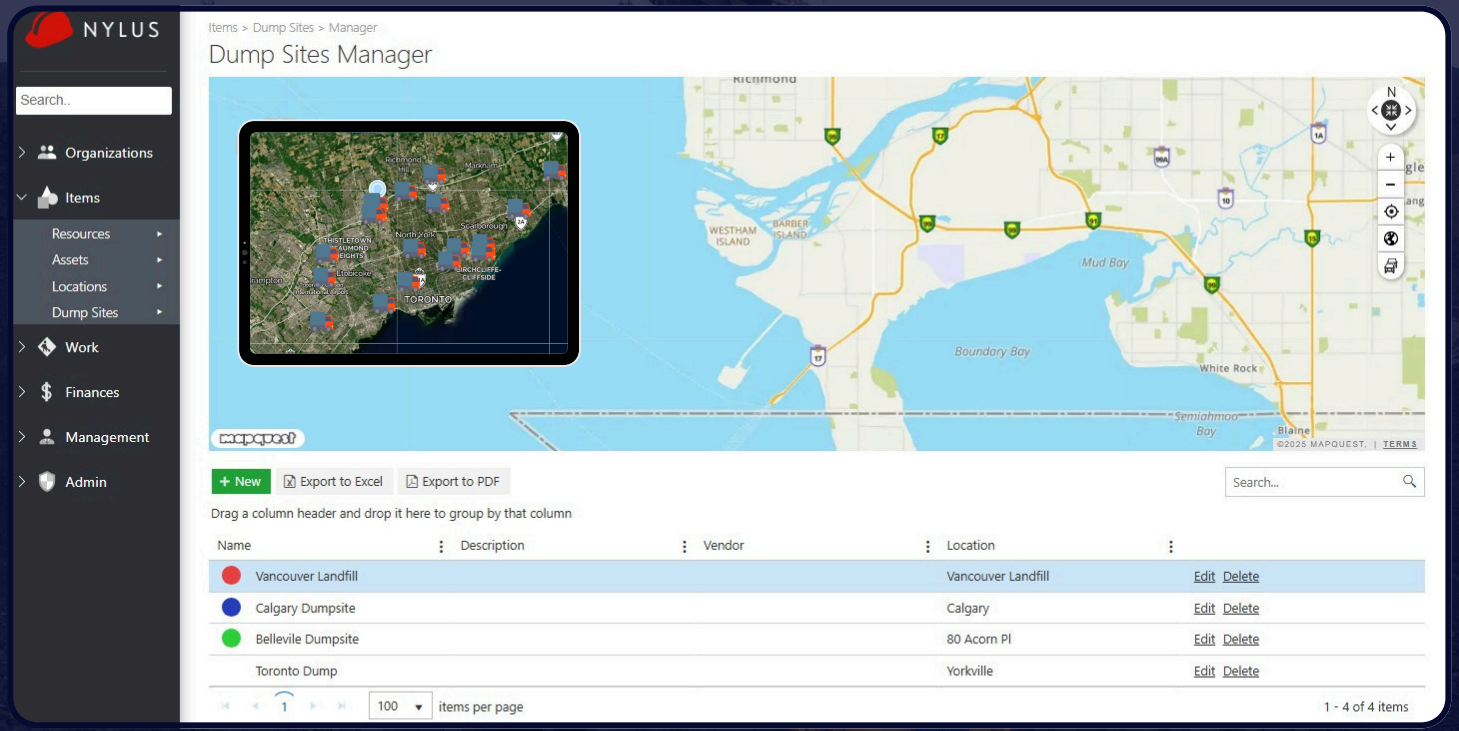
NYLUS™

ONE UNIFIED SOLUTION



NYLUS™

ONE UNIFIED SOLUTION



NYLUS™

SIMPLE, SCALABLE PRICING BUILT FOR FIELD OPERATIONS

Our tier plans are designed to fit any company size and offers maximum flexibility. No per-user surprise fees just real operational value. Each plan includes offline feature, mobile access to jobs, forms, and reporting. Units, trucks and equipment are excluded from user license counts.

Let's build the right solution for your field operations! **Plans start at $350/month. Scales by company size**.

Field Ops Solo	Field Ops Core	Field Ops Growth	Field Ops Teams	Field Ops Pro
Up to 5 users (capped)	Up to 12 users , additional flex user max 3	Up to 20 users, additional flex user max 6	Up to 30 users, additional flex user max 9	Up to 50 users, additional flex user max 10
For solo or small 2–3 crew operations. A simple package with digital forms and dispatch essentials to get jobs moving quickly.	Entry-level for small crews scaling up. Complete with safety, timecards, and invoicing to streamline operations and cut admin overhead.	For expanding businesses needing deeper automation. Includes advanced modules, job cost tracking, and efficiency tools to scale operations.	For operations focused on compliance and efficiency. Built to streamline dispatch, enforce safety processes, and scale with your crews.	For multi-division companies that need advanced logic, approvals, and deeper customization across multiple crews and locations.

Add GPS integration to any plan as a billable upgrade

ENTERPRISE PACKAGES ARE PRICED ON A CASE-BY-CASE BASIS TO REFLECT UNIQUE OPERATIONAL NEEDS.

INCLUDES CUSTOM DEVELOPMENT PRIORITY, ENTERPRISE INTEGRATIONS, AND DEDICATED SLA COVERAGE

NYLUS™

Field Ops Enterprise

Custom bulk tiered pricing

Tailored for organizations with expanding teams, multi-division structures, or advanced workflow needs—at a cost that grows with you.

Who Enterprise is For

- Large Utility Companies managing staff across multiple divisions.
- Regional & National Operators scaling into new markets.
- Organizations with Compliance Needs requiring audit-ready systems and data security.
- Companies Seeking Customization beyond out-of-the-box features.

Benefits of Field Ops Enterprise:

Scalable User Pricing

- Scale without limits while unlocking bulk pricing efficiencies that deliver greater value as your business expands.

Multi-Division & Advanced Logic

- Manage multiple branches, business units, or regions in a single system. Customize approvals, workflows, and dispatch logic.

Custom Dashboards & Reporting

- Build executive dashboards, compliance metrics, and project KPIs to gain full operational visibility.

Integration & API Access

- Connect with accounting, payroll, fleet management, and CRM systems. Custom integrations available with SLA-backed support.

Priority Support & SLAs

- Direct access to our enterprise support team with guaranteed response times and service-level agreements.

Tailored Implementation

- Dedicated project managers and solution architects ensure smooth onboarding, customization, and long-term optimization.

NYLUS™

🔧 ADVANCED ADD-ON FEATURES (OPTIONAL)

- Equipment and Unit Maintenance
- Advanced System Notification
- Geo - Pictures (by volume)
- Advance GPS Integration
- Accounting Integration
- AI Assistant - Basic
- AI Assistant - Pro
- Job Dependency Manager
- Server Back-up
- Server Load Add-On
- Dev Queue (custom work)

Add-on modules can be bundled into any plans. Mobile Offline included with every plan.

NYLUS™

THANK YOU

FROM NYLUS SYSTEMS CORP.

NYLUS.CA | INFO@NYLUS.CA